



## Help Desk Management - Simple Steps to Win, Insights and Opportunities for Maxing Out Success

By Gerard Blokdijk

Complete Publishing, United States, 2015. Paperback. Book Condition: New. 246 x 189 mm. Language: English . Brand New Book \*\*\*\*\* Print on Demand \*\*\*\*\*.The one-stop-source powering Help Desk Management success, jam-packed with ready to use insights for results, loaded with all the data you need to decide how to gain and move ahead. Based on extensive research, this lays out the thinking of the most successful Help Desk Management knowledge experts, those who are adept at continually innovating and seeing opportunities. This is the first place to go for Help Desk Management innovation - INCLUDED are numerous real-world Help Desk Management blueprints, presentations and templates ready for you to access and use. Also, if you are looking for answers to one or more of these questions then THIS is the title for you: I am thinking to develop a help desk management system. Will this system generate revenue? What are the benefits of the Help Desk management software? How much value do help desk/service desk managers place on industry qualifications? Why are help desk team managers so resistant for their phone and remote assistance staff to telecommute? Help Desk: What is a good way to manage customer sales emails? What...



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